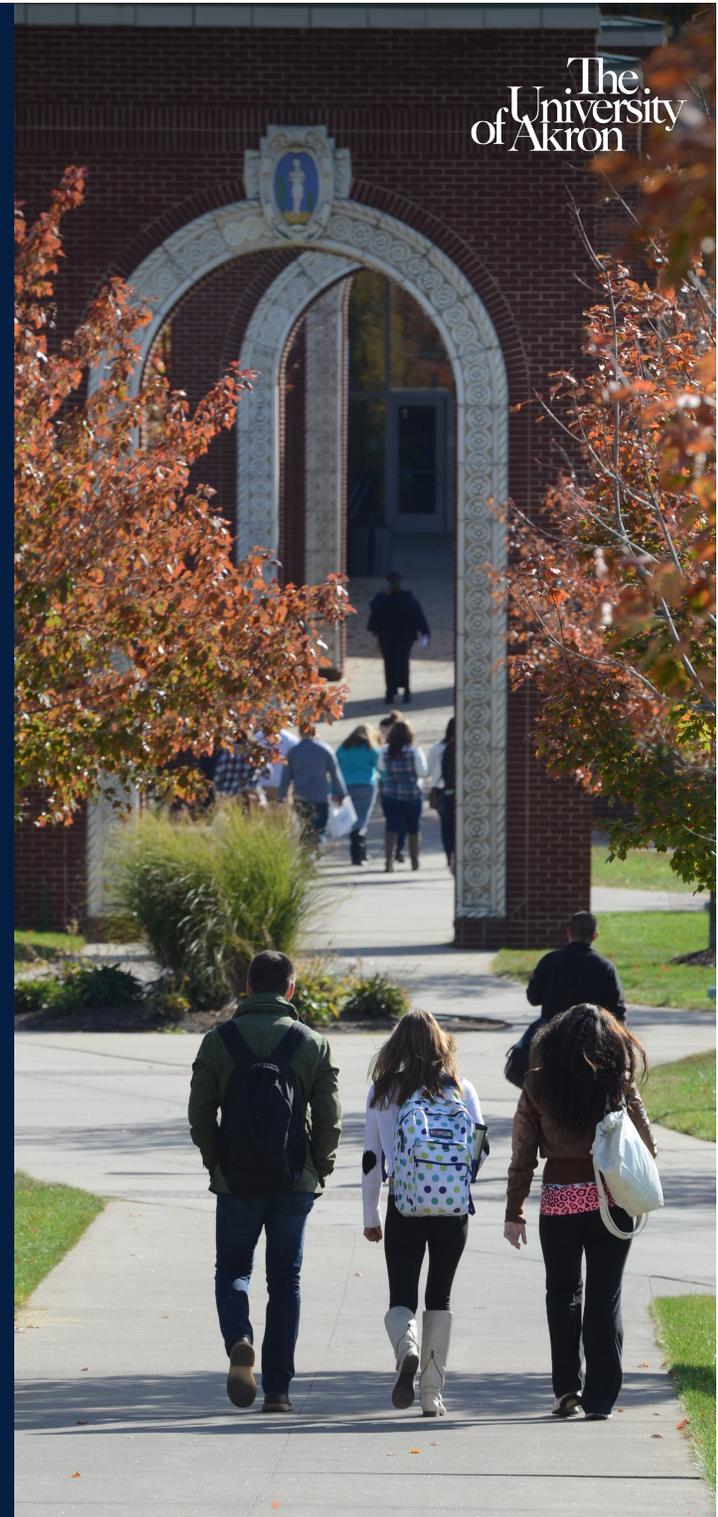


Information Technology Services Report to Graduate Faculty

April 27, 2022

John Corby, Chief Information Officer

The
University
of Akron



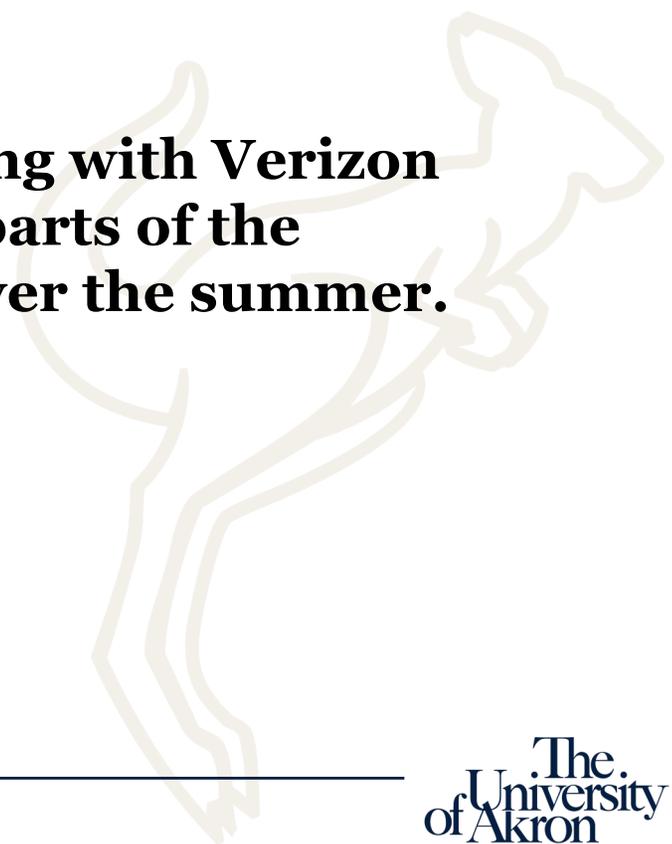


AGENDA

- **Infrastructure Services Initiatives**
- **Application Services Initiatives**
- **Support Services Initiatives**
- **Cybersecurity Services Initiatives**

INFRASTRUCTURE SERVICES INITIATIVES

1. **File Share Migrations**: Migrating data from shared departmental folders on the H: drive to OneDrive and Sharepoint Online. This effort will be completed over the summer.
2. **Verizon 5G Cellular Access**: Working with Verizon to provide 5G cellular access over parts of the campus. Expect implementation over the summer.



APPLICATION SERVICES INITIATIVES

1. **Workday ERP**: Implementing Workday Platform (HR, Finance and Payroll). The implementation completes by January 2023. The Workday Student implementation begins later this year and continues to fall 2024.
2. **Student Bill Redesign**: Improving the student bill in PeopleSoft for better user experience. All changes in place for this fall semester.
3. **Stellic Degree Management**: Working with Registrar's Office to implement a degree management system to improve the experience for students, advisors and faculty. Full implementation completed by fall term.

SUPPORT SERVICES INITIATIVES

1. **Service Desk Software Migration**: Implementing new service desk system for managing requests to the IT Help Desk. Implementation scheduled for completion this summer.
2. **IT Asset System Migration**: Implementing new IT asset system for managing hardware and software technology assets. Implementation in place by this fall semester.



CYBERSECURITY SERVICES INITIATIVES

1. **Cybersecurity Training:** Implementing cybersecurity training for staff, faculty and students to increase cyber security awareness and practices. Implementation over this fall.
2. **Data Classification and Governance Implementation:** Implement data governance program to define and mark all data and train all constituents to mark and handle data appropriately. Implementation through to this calendar year-end.



THANK YOU!

Contact me at jcorby@uakron.edu for any questions!